

ABOVE & BEYOND COACHING LLC

POLICY AGREEMENT & CLIENT DISCLOSURE

By enrolling in any private coaching program, intensive, or membership offered by Boonmee McElroy | Above & Beyond Coaching LLC , you (“Client”) acknowledge and agree to the following terms:

1. Nature of Services

All services provided are professional coaching services designed to support personal development, identity transformation, and strategic growth. Coaching is a collaborative, client-led process and does not constitute therapy, counseling, or any form of licensed medical, psychological, legal, or financial service.

No guarantees are made regarding specific outcomes or results.

2. Client Responsibility & Commitment

The Client acknowledges full responsibility for their decisions, actions, and results throughout the engagement. The effectiveness of the program is dependent upon the Client’s level of commitment, participation, and implementation.

The Client agrees to engage in the process with integrity, openness, and personal accountability.

3. Scheduling & Session Terms

All sessions are to be scheduled in advance via the designated booking system and must be attended at the agreed-upon time.

Sessions will begin and end as scheduled. Late arrivals exceeding 10 minutes may result in a shortened or forfeited session at the discretion of the Coach.

4. Cancellations, Rescheduling & Forfeiture

A minimum of 24 hours’ notice is required for any cancellation or rescheduling request.

- Requests made within less than 24 hours may result in session forfeiture
- Failure to attend a scheduled session without prior notice will be treated as a completed session
- Repeated cancellations or no-shows may result in termination of the coaching engagement without refund

5. Fees, Payments & Refund Policy

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PROTECTED BY UNITED STATES AND INTERNATIONAL COPYRIGHT AND INTELLECTUAL PROPERTY LAWS. NOTICE OF PROPRIETARY PROPERTY: This document, including all text, frameworks, corporate policies, and proprietary systems (incorporating the Trauma-Transform Coaching System™, Identity-Blueprint™, and Identity-Mapping Process™), constitutes original works of authorship and protected trade secrets owned exclusively by Boonmee McElroy and Above and Beyond Coaching LLC. Grant of Access: Public or open accessibility to this document via web transmission does not constitute a waiver of proprietary rights or a grant of commercial license. This material is made available strictly for informational, regulatory compliance, or authorized personal use. Any unauthorized copying, distribution, replication, extraction of text, modification, or commercial exploitation of this content, in whole or in part, without explicit written consent is strictly prohibited and subject to full civil statutory damages under law.

All fees are non-refundable and non-transferable.

- No refunds will be issued for partial participation, unused sessions, or early termination
- Payment plans, where offered, are binding financial commitments and must be completed in full regardless of participation
- Failure to fulfill payment obligations may result in immediate suspension or termination of services

6. Program Access & Term

Access to services is granted strictly for the duration specified at the time of enrollment. Extensions, pauses, or transfers are not permitted unless explicitly agreed to in writing.

7. Confidentiality

All client information and session content are treated as strictly confidential and will not be disclosed to third parties without consent, except where required by law.

8. Intellectual Property

All materials, methodologies, frameworks, and proprietary processes, including the Trauma-Transform Identity Blueprint™, remain the sole intellectual property of Boonmee McElroy | Above & Beyond Coaching LLC.

The Client agrees not to reproduce, distribute, or share any materials without prior written consent.

9. Limitation of Liability

To the fullest extent permitted by law, Boonmee McElroy | Above & Beyond Coaching LLC shall not be held liable for any direct, indirect, incidental, or consequential outcomes resulting from participation in coaching services.

The Client acknowledges that all decisions and actions taken are solely their responsibility.

10. Agreement

By enrolling in or participating in any service, the Client confirms that they have read, understood, and agreed to this Policy Agreement and Disclosure in full.